

Job Role: Language Interpreter (French)

Overview

DATAMARK Inc., a provider of omni-channel contact centers and business process outsourcing (BPO) services since 1989, employs more than 3,119 at our facilities in the United States, Mexico and India.

Our Fortune 500 and enterprise clients trust us to be an extension of their brand. DATAMARK contact center agents are proud to represent many of the most well-known companies and brands across the globe. We deliver unparalleled customer service in our omnichannel contact centers, ranging from SMS text to video chat and everything in between that your customers expect the world's leading brands to have equipped. Our long-term client partnerships include customer care for leading international companies across a wide array of industries, including BFSI, interpretation & translation services, transportation, healthcare, and consumer electronics.

Learn how DATAMARK combines outstanding omnichannel customer care, brand promotion, and continuous process improvement to deliver an unparalleled customer experience.

Visit us at www.DATAMARK.net.

Website

<https://DATAMARK.net>

Phone number

866-865-4415

Verified page

June 11, 2024

Industry

Outsourcing and Offshoring Consulting

Company Size

1,001 - 5,000 employees

2,088 associated members

Headquarters

El Paso, TX

Type

Privately Held

Founded

1989

Specialties

Contact Center, Call Center, Data Capture, Data Entry, Imaging & Scanning Documents, Bill of Lading, Finance & Accounting, Document Management, Document Storage & Retrieval Solutions, Enterprise Content Management, Business Process Outsourcing, BPO

Eligibility Criteria:

- High School Degree or equivalent
- Native / Fluent in **English & French**
- Certification: **B2 or above / Graduate / Masters / Native Speaker**
- Excellent communication & listening skills
- Strong understanding of cultural nuances
- Ability to remain neutral and professional during calls

Key Responsibilities:

- Handle live interpretation calls from US clients
- Translate conversations accurately between English & French
- Maintain tone, clarity, and context
- Ensure complete and precise communication
- Remain calm and professional during sensitive situations

Job Details:

- Work From Home
- 5 Working Days (2 Rotational Offs)
- Rotational Shifts (including night shifts)
- Salary up to **7.87 LPA**

Benefits:

- Overtime Pay
- Medical Insurance (Self + Spouse + 2 Kids)
- Performance Incentives

If you are interested, please share your resume:

 **Email:** kshitija.wajge@datamark.net

 **WhatsApp:** 9326891305